



Organisations that we work with

In addition to the specific circumstances below, we may also indirectly collect personal information from third parties not listed in the table, where authorised by you or when we collect it from sources that make that information publicly available.

Organisations we work with	Information we may collect	Information we may share	Why we collect the information
Konnect	<ul style="list-style-type: none"> Medical information 	<ul style="list-style-type: none"> Medical information 	<ul style="list-style-type: none"> To provide, administer and assess claims
Equifax	<ul style="list-style-type: none"> Consumer credit liability information Repayment behaviour history Creditworthiness measures Negative credit events 	<ul style="list-style-type: none"> Credit account information Negative credit events Director credit information 	<ul style="list-style-type: none"> Conducting credit checks and verifying information, confirming identity and address, evaluating credit applications
Secure Collections	<ul style="list-style-type: none"> Claim details Credit reports 	<ul style="list-style-type: none"> Policy holder information Details about submitted claims Claim status 	<ul style="list-style-type: none"> To assist with claim assessment
Scope Investigations	<ul style="list-style-type: none"> Claim details Credit reports 	<ul style="list-style-type: none"> Policy holder information Details about submitted claims Claim status 	<ul style="list-style-type: none"> To assist with claim assessment
Convera	<ul style="list-style-type: none"> International account information 	<ul style="list-style-type: none"> International account information 	<ul style="list-style-type: none"> Payment into international accounts when required or requested
Language Links	<ul style="list-style-type: none"> Translated documents 	<ul style="list-style-type: none"> Non-English documents relating to claims 	<ul style="list-style-type: none"> To provide translated documents to assist with the assessment of claims
World Travel Protection	<ul style="list-style-type: none"> Policy Holder Information Insurance policy information Medical information Claim status 	<ul style="list-style-type: none"> Product and application information Policy holder information Insurance policy information Declared medical information 	<ul style="list-style-type: none"> To provide travel assistance when requested
Westpac	<ul style="list-style-type: none"> Policy holder account information 	<ul style="list-style-type: none"> Claim payment amounts Account details 	<ul style="list-style-type: none"> To facilitate payment of claims